



INDIAN INSTITUTE OF TECHNOLOGY KANPUR
Office of the Dean of Infrastructure & Planning

DOIP: 151

User Feedback Form for Standards of Sanitation Works in Hall of Residence as per Contract Agreement

(This form should be filled by users)

Location:

S. No	Description	Your Rating												
		Outstanding	Excellent	Good	Average	Below average	Bad							
		10	9	8	7	6	5	4	3	2	1			
1	Manual sweeping & wet cleaning of student rooms twice every week with an interval of 03 days													
2	Manual sweeping of office/warden rooms/common rooms at least once in a day OR as and when required													
3	Cleaning & sweeping of washrooms and maintaining the perfect hygiene conditions using appropriate chemicals and tools at-least twice in a day OR as and when required with cross check parameters as per satisfaction of users													
4	Manual deep cleaning of washrooms shall have to be done at-least once in a week													
5	Mopping of corridors at all floor levels at-least twice in a day OR as and when required													
6	Immediate Response Strategy for all types of emergencies pertaining to housekeeping, within IIT Campus													
7	All garbage should be segregated. All outdoor and indoor dustbins should be clean, odour free and litter free - i.e., hygienic conditions													
8	Indoor areas should be cleaned to create a healthy and hygienic environment, free of debris, dirt, stains, moisture odour and litter													
9	Washrooms must be clean, dry and smell free. Availability and display of check lists and frequency of cleaning and all accessories should be functional (standards achieved in this work)													
10	Outdoor areas should be with clean roads, pavements, open areas and grounds with garbage free and clean environment (standards achieved in this work)													
11	Performance of agency in overall maintenance of sanitation in the building and its premises													

Comments:	For DOIP Office Use		
	Checked		Reviewed
	Assistant/ Superintendent		Note:
Name	Designation	Signature and Stamp	Date
			OIC