Milind Krishnan

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EDUCATION				
Degree/Qualification	Institution	CGPA/Percentage	Year	
MBA (Expected April 2025)	Indian Institute of Technology, Kanpur	-	2023 - Present	
B.Tech.(Mechanical with Automotive Engineering)	Vellore Institute of Technology, Vellore	8.98	2015 - 2019	
HSC (12 th)	Jyoti Sr. Secondary School, Rewa (CBSE)	90.40 %	2014	
SSC (10 th)	Jyoti Sr. Secondary School, Rewa (CBSE)	8.20	2012	

WORK EXPERIENCE

Amazon Bengaluru January 2020 - June 2022 - 28 Months

- **Risk Investigation Specialist**
- Performed thorough due diligence to ensure the reliability and quality of sellers in the MENA marketplace
- Mentored and trained new associates, helping them ramp up and become experts in their domain
- Used optimization techniques to identify red flags and resolve the root cause of customer problems
- Identified trends and quantified risks in datasets using Tableau to improve business decisions
- Developed risk mitigation strategies to reduce process redundancy and average handling time
- Prepared concise escalation reports that captured complex issues, providing actionable recommendations

POSITION OF RESPONSIBILITY	,
IIT Kanpur	■ Placement Coordinator for MBA Batch (2023-25)

CERTIFICATIONS

- 'Bloomberg Market Concepts' by Bloomberg for Education
- 'Microsoft Excel-Excel from Beginner to Advanced' by Udemy
- 'Supply Chain Management' by SPJIMR Mumbai
- 'Tableau 2022 A-Z: A Hands-On Tableau Training for Data Science' by Udemy
- 'The Complete SQL Bootcamp: Go from Zero to Hero' by Udemy

ACADEMIC PROJECTS	
Automotive Research	 Proposed a method to reduce the steering effort of a heavy commercial vehicle
Association of India, Pune	Developed a mathematical model using Simulink in MATLAB
	 Achieved a reduction of nearly 10% during a simulation on a terrain track
VIT Vellore, Lean Startup	 Conducted feasibility analysis for a fast-paced healthcare startup
Management (MGT 1022)	 Identified target segment, marketing strategy, and operating plan

ACHIEVEMENT	
VIT Vellore	Received merit scholarship for academic performance

OTHER INTEREST AND HOBBIES

FootballReading